



*United States Department of State  
Office of Foreign Missions*

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**NOTICE**

**Change to Customer Service Window Hours**

Effective March 16, 2015, the Chicago OFM Customer Service Window will operate from 10:00am to 12:00pm and 2:00pm to 4:00pm, Monday through Friday, except federal holidays. OFM personnel are available to receive and furnish documents and material related to our services during these hours.

Though the Customer Service Window will close at certain intervals, the office will remain open from 8:15am to 5:00pm, Monday through Friday, except federal holidays, for phone and email inquiries.